

M. 0403012440
27 Fairview gdns,
Waterford W.A 6152,
Australia

Thomas James Rowe

Born: 09 October 1984. Perth, Western Australia

Email: thmasrowe@gmail.com

M: 0403012440

Education

Bachelor of Communications

Double Major of Photomedia and Interactive Multimedia

Edith Cowan University, Mt Lawley

August 2006 – June 2009

University Prep Course

Edith Cowan University, Churchlands

February 2006 – June 2006

Certificate III in Community Services work

TAFE, North Perth

July 2005 – November 2005

Year 8 – 12 / Achieved Secondary Graduation

Aquinas College, Salters Point

February 1997 - November 2001

Group Exhibitions

2009 Perth Centre for Photography Christmas Show, PCP Perth, WA

2009 Love is my Velocity Cook book II,

2008 ECU Photo media Graduation Show, PCP, Perth, WA

2008 WA Arts Home Is Where My Heart Is, Gingers Garage, Perth, WA

Work Experience

Studio Assistant for Photographer Tony Nathan

May 2009 – August 2009 (4 months)

By assisting Tony Nathan in his North Perth studio, I have gained experience in large-scale printing, studio photography, colour profiling and art marketing.

Customer Care Consultant at Amcom Technology Pty Ltd

May 2008 – July 2009 (1 year 2 months)

Resolving customers Internet connectivity issues, providing billing support, provisioning support, and sales support. As well as working as a Customer Care Consultant, I have also worked as Customer Care Shift Supervisor which involved managing the call centre and making sure the other employees were performing to the best of their abilities. I also worked in the Sales department at Amcom which involved conducting telephone line tests such as Service Qualifications as well as acquiring new clients.

Customer Care Consultant at Westnet

February 2007 – August 2008 (1 year 7 months)

As a Customer Care Consultant it was my duty to give the best possible support to customers via the telephone (a PABX phone system). Customer Care Consultant's main role is to troubleshoot ADSL Internet connections, this required the consultant to be very patient, good with people, and be able to explain complex steps through verbal communication.

Community Activities

Participated in 2008 City to Surf 12km Fun Run

Referees

Mr. Ken Pearce

Position: Customer Service Manager at Amcom.

Tel. (08) 9244 6186